

Place Department
Highways
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Bensham Manor Area

Important Parking Information

**Possible Parking Scheme
Questionnaire**

Contact: Parking Design
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Tel: 020 8726 7100
Our Ref: PD/PS/HH
Date: **27 February 2019**

Dear Occupier,

Possible Controlled Parking Zone in the Bensham Manor area, Thornton Heath.

You may recall that in October 2018 we asked your views on the possible introduction of parking controls into your road. As a result of this consultation it is proposed to introduce a Permit / Pay by Phone scheme into a number of roads near where you live including Lakehall Road, Bensham Lane (part), Bert Road, Kimberley Road, Frant Road, Meadow View Road, Queenswood Avenue and Kingswood Avenue. This will be subject to formal consultation taking place shortly but, assuming all goes to plan, a scheme could be in place by the summer of 2019.

Recently a petition has been received from residents of Sandringham Road and Palmerston Road, requesting that the Council consider introducing parking controls to help improve parking conditions for residents. If controls are introduced into roads surrounding this area this is likely to have a detrimental effect on parking into your road and I am giving you a further opportunity to vote for, or against, an extension of the Controlled Parking Zone (CPZ) – please see attached map of the area.

The CPZ that is to be introduced in the summer will operate between 9am and 5pm, Monday to Saturday matching most schemes in the Borough. During the hours of operation within a CPZ, parking is only permitted within parking bays with a valid permit or ticket displayed on the vehicle windscreen, or by paying via the RingGo cashless system. Residents and businesses within the zone boundary are eligible to purchase parking permits.

It has been agreed that if controls are to be introduced into this area there will be no Pay & Display machines and non-permit holders would need to use the Pay by Phone, RingGo cashless system. The feedback received in response to this informal consultation will assist the Traffic Management Advisory Committee (TMAC) in reaching a decision on whether to proceed with a CPZ scheme either in the whole consultation area or part of this area.

Cont. overleaf

It is Council policy to engage with local residents before making decisions that affect them. This is why your views are important to us and we would be grateful if you could complete the attached questionnaire. Once completed, please return the questionnaire in the enclosed pre-paid envelope by **Friday 29 March 2019**.

It is suggested that before completing the questionnaire you may wish to look at the enclosed Frequently Asked Questions (FAQ) sheet. Further information on parking and CPZs can also be found on the Council's website pages <https://www.croydon.gov.uk/transportandstreets/parking>.

All questionnaire responses and representations received by 29 March 2019 will be presented in a report to the TMAC when they meet on 2 May 2019 for their consideration. The report will be available to view from a week before the TMAC meeting via the following link: <https://www.croydon.gov.uk/democracy/dande/minutes>.

Please do not hesitate to contact **Harji Hirani** on **0208 726 6000** or by email harji.hirani@croydon.gov.uk should you require information or clarification on this proposal.

Yours faithfully,

David Wakeling Parking Design Manager – Highway Improvements